

Donations

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Yes, I would like to support CatholicCare's programs (please tick):

- | | |
|--|--|
| <input type="checkbox"/> CATHOLICCARE'S OVERALL WORK | <input type="checkbox"/> ASYLUM SEEKER SUPPORT/ REFUGEE & SETTLEMENT |
| <input type="checkbox"/> ADOPTIONS & PERMANENT CARE | <input type="checkbox"/> OUTPOSTED COUNSELLING GEELONG |
| <input type="checkbox"/> ALCOHOL & OTHER DRUG FAMILY SERVICE | <input type="checkbox"/> STUDENT & FAMILY COUNSELLING |

FIRST NAME

SURNAME

MR MRS MISS MS FAMILY FR SR DR (PLEASE CIRCLE)

ADDRESS

..... P/CODE

TELEPHONE

EMAIL

- | | | |
|--------------------------------------|-------------------------------------|-------------------------------|
| <input type="checkbox"/> MONEY ORDER | <input type="checkbox"/> CHEQUE | <input type="checkbox"/> CASH |
| <input type="checkbox"/> VISA | <input type="checkbox"/> MASTERCARD | |

AMOUNT \$.....

CARD NUMBER

_____/_____/_____/_____

CARD HOLDER NAME

.....

EXPIRY DATE /

SIGNATURE

DATE / /

Please make your cheque payable to CatholicCare. Donations of \$2 and more are tax deductible.

Yes, I would like further information on (please tick):

- | | |
|--|--|
| <input type="checkbox"/> BEQUESTS | <input type="checkbox"/> PLANNED GIVING (eg monthly) |
| <input type="checkbox"/> I HAVE ALREADY INCLUDED CATHOLICCARE IN MY WILL | <input type="checkbox"/> VOLUNTEERING |

Please contact us if you would like a copy of CatholicCare's full annual report and/or a copy of CatholicCare's financial statements.



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East Melbourne Vic 8002
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www.ccam.org.au

ABN 42 795 179 778

PASTORAL SERVICES

Standing on Sacred Ground

Manager Liz Payne

Over the past year, our Pastoral Services team has continued the work of caring for those who suffer and are most vulnerable; those who are socially isolated and alone. These services are all motivated by the principle that "If one person is disadvantaged or left behind, we are all diminished." (Australian Catholic Social Council 2008)

Youth Justice Ministry

CatholicCare's collaboration with the Department of Human Services' Youth Justice Program has seen the appointment of a Catholic Chaplain at the Malmsbury Youth Justice Centre, complementing the work of CatholicCare's long term Chaplain at the Parkville location. Chaplains have identified several areas for improvement so that the human dignity of young people in detention can be better upheld.

Prison Ministry

Our dedicated team of Prison Chaplains continue their support to prisoners across Victoria's 13 prisons. As a member of the multi-faith Chaplaincy Advisory Committee (CAC) to the Criminal Justice Sector in Victoria, CatholicCare advocates on behalf of those who have no voice.

HIV/AIDS Ministry

An ongoing goal of this Ministry is to remove the prejudice associated with HIV/AIDS through education and information. An education program

for young people is offered each year in conjunction with the Catholic Education Office to ensure awareness of HIV/AIDS through events such as School AIDS Day.

Healthcare Chaplaincy

Each member of this team works within a major Melbourne public hospital within a multi-faith pastoral and spiritual team. Each Chaplain provides pastoral support and sacramental ministry to Catholic patients. As the daily Catholic population of hospitals is regularly above 30 per cent, each Catholic Hospital Chaplain's role is very demanding, supporting the dignity and rights of people who find themselves confronted with illness and in many cases, death. CatholicCare has also made its expertise available to parishes as they seek to appoint Lay Chaplains to hospitals within their parishes.

Seasons™ Loss and Grief Program

CatholicCare's Seasons Loss & Grief Program is a preventative and empowering tool that enables children to address their grief before long term patterns of dysfunction appear. They are encouraged to express the pain of the loss they are experiencing through supportive group environments. Our Seasons Companions often witness the wisdom, strength and resilience of these young people as they seek to re-establish relationships and return a balance to their lives.

BUSHFIRE COMMUNITY RECOVERY SERVICE

A Long Journey

Manager Janet Cribbes

In February 2012, it will be three years since Black Saturday. CatholicCare's Bushfire Community Recovery Service is still committed to providing quality counselling, outreach, pastoral care, community development and partnership projects.

CatholicCare's Bushfire Community Recovery Service has become a trusted presence in the communities we support and is a valued member of the agencies contributing in the area. As other services have retracted over the past financial year, our Bushfire Community Recovery Service has remained strong in its unique and valued outreach and community development program.

The comments, "Haven't they rebuilt yet?" or "Is there still work in those areas?" are common sentiments expressed to our team. The answer is simple. "It takes a long time to rebuild after complete devastation."

For those of you who have experienced loss or grief in your life, you will understand the enormous journey that one takes in healing. Magnify this to everyone you know and everyone living around you undergoing their own journey of grief and constantly reminding you

of this event – which equates to no relief. This is what it is like for all those in the fire affected areas. There are always constant reminders, always someone or something that will trigger a memory. There are people who are just coming forward for counselling now and those we have discovered through our partnership with the Community On Ground Assistance program who have only recently asked for counselling support. There are those who were strong through the first two years because they were more focussed on the needs of others and thought others needed help more – but who are now beginning to deal with their own grief.

Few have completely rebuilt their homes – only around 20 per cent. Around 40 per cent are still in the throes of rebuilding, at all varying stages. It is a long process, and it requires great courage and strength to continue each day, knowing it has been almost three years. Our outreach component has been a strong and valuable constant as we work with the most vulnerable, the least advantaged and the ones continuing to suffer deeply with their grief. As staff, we continue to be inspired by the courage and determination that people show us every day. We are humbled by the tenacity and grace we experience constantly.

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BUILDING OUR CATHOLIC COMMUNITY SINCE 1956



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ANNUAL REVIEW 2010/11
A NEWSLETTER FOR SUPPORTERS OF CATHOLICCARE



VOLUME 2 • ISSUE 1 • SUMMER 2012

CHIEF EXECUTIVE OFFICER'S REPORT

Caring for the Whole Community

Fr Joe Caddy



Anniversaries are important events – they provide a point in time to reflect on the past and project to the future. That has certainly been the case for us this last year when we celebrated our origins as a family welfare agency in 1935 and then opened another chapter in our history by changing our name to CatholicCare.

CatholicCare gives expression to the Church's social justice mission and emphasises a sense of solidarity. The concept of solidarity implies that when one member of the community is suffering, then the whole is diminished – and that in the spirit of the Good Samaritan, we have real responsibilities to assist those who have fallen by the wayside – without discrimination.

Continuing Focus on Families

Our own history and expertise has focussed our efforts on families in particular and this is where we see our focus into the future. Families, in whatever way they are constituted, provide the foundations for the development of our children. Ideally, it is within families that children are loved and nurtured and grow to become responsible members of a broader community. Families, when encouraged with sufficient means and the right supports, also provide a place of love, a place of belonging when adversity strikes or when ageing and ill health begin to take a toll. CatholicCare stands firm to support families in their crucial social role.

Given limited resources, we are never able to do all that we would wish. So, as a matter of priority, we seek to work particularly with those who experience the greatest need and who may not have the capacity to pay for vital support services. In the past year, this has seen us maintain our numerous programs and services as well as focus further

on the needs of refugee families and asylum seekers. We have provided family counselling in some communities in the Western suburbs and Geelong region where there are currently few supports; and we have extended our Alcohol and Other Drug Family Service to the Northern suburbs.

The funding for all our programs remains very constrained with Government funding failing to keep pace with real cost increases. None of what we have achieved could have been accomplished without the financial support of both Commonwealth and State Governments, our loyal and generous donors, our partners such as Cabrini Health and Give Where You Live, and the outstanding support of the Archdiocese. This Archdiocesan support has been reflected especially through the parishes and the sponsorship of key programs through the Archbishop and his Finance Council.

While funding is a necessity, it is not of itself sufficient in ensuring good quality responses to the needs of families. What is also needed is imagination, commitment and persistence. I am very pleased to report that there is no shortage of these attributes at CatholicCare. From the dedicated staff and volunteers working directly with clients, to those providing the background administrative support, to the Managers and Directors and right through to the highly skilled and generous Board, the Mission of CatholicCare is in excellent hands. We will build on our strong tradition established over the past seventy five years as our organisation continues to evolve to meet the ever changing needs.



Strengthening families and communities
www.ccam.org.au

COMMUNITY SERVICES

Caring for the Most Vulnerable

Director Sheree Limbrick

2010-11 has been a year of consolidation for CatholicCare's Community Services programs. We have continued to focus on quality service provision, meeting the needs of families and individuals experiencing a range of challenges. Much time and energy has been put into working together across the programs to work towards external accreditation assessed by QICSA (Quality Improvement & Community Services Accreditation).

Access Programs

Over the past year, our ACCESS Employee Assistance Programs once again expanded the number of workplaces supported by our skilled counselling, mediation and critical incident response clinicians.

Alcohol & Other Drug Family Service

The funding for this program diversified in 2010-11, including ongoing funding for part of the service provided by the Department of Health, along with two one-off grants from the Department for specific work with the Cambodian, Laotian and Vietnamese communities. The incredible support of the Friends of St Mary of the Cross volunteers continues to provide much needed financial support and awareness raising. With the generous support of a private donor, we have been able to extend our services into the Northern growth corridor, with a full-time Drug and Alcohol Counsellor now located at CatholicCare's Bundoora office.

Family Support & Out of Home Care

The Family Support and Out of Home Care teams are now based together at the Footscray office, with Family Support workers also providing services from the Werribee office. Supporting families embarking on adoption and permanent care of children is valuable and complex work. As a statewide provider, we work with families across Victoria to prepare and provide for children in need of nurturing family environments. The Family Support Program works with vulnerable families to overcome their difficulties and maintain wellbeing, with the aim of enabling children to remain with their families of origin.

Refugee & Settlement Program

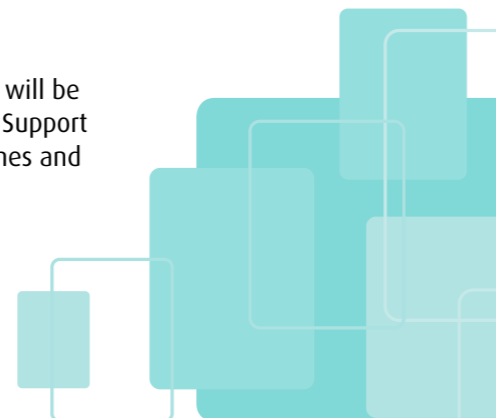
The Refugee and Settlement Program continues to work with newly arrived refugees and humanitarian entrants settling in the Dandenong, Western and Wyndham-Melton areas. The program provides a range of services for women, men, young people, children and families with the overall aim of empowering families, individuals and communities to be self reliant and connected within their own cultural communities and the broader Australian community.

Our People

Having commenced at CatholicCare in May 2011, I have been struck by the skill, dedication, enthusiasm and vision of each member of the Community Services team. I am excited by the prospects for continuing growth and expansion of our valuable services for vulnerable members of our community.

Our Future

Over the next twelve months, we will be developing a new Asylum Seeker Support Program. We will work with parishes and communities to establish housing support for extremely vulnerable families awaiting an outcome from the Department of Immigration for their claim to asylum and protection.



COUNSELLING & FAMILY SERVICES

Building Strong Relationships & Support Systems

Director Julie Harrison

Our Counselling and Family Services continued to provide valuable support for the community over the past year. Our main programs are the federally funded Family Relationship Services (FRS) and the School Counselling Unit. Our FRS team assists couples and families to develop and maintain strong and supportive relationships while our school counsellors help students to succeed educationally and to overcome social and emotional difficulties. This year, we developed a number of new initiatives and extended our existing services. We also focused on enhancing program capacity.

New Initiatives

Over the last twelve months, we have developed several new services in response to emerging needs and government funding opportunities. One of our particularly interesting start-ups is a support program for refugee children, youth and families. It is located in the Geelong suburbs of Corio and Norlane where greater numbers of refugee families are settling. These refugees are typically grappling with adjusting to a new culture as well as dealing with the trauma they sustained in their home countries. This pilot program was funded by Give Where You Live (formerly United Way Geelong).

We also obtained funding to provide family counselling services in Melbourne's outer western and northern suburbs. Through this financial year, we have had practitioners working in Hoppers Crossing, Melton, Sunbury and Mernda. All these areas are on Melbourne's rural/urban fringe where the development of new housing estates is generating rapid population growth. It is mostly young couples and families with small children moving there and they are finding few community services to meet their needs.

Extending Existing Services

In 2010/11, the Attorney General's Department gave us extra funding to extend our work with Family Law Pathways Networks statewide. They are umbrella groups that bring together the key players working with separated and divorced families to improve service provision.

Strengthening Program Capacity

Over the last financial year, one of our priorities has been strengthening our ongoing program evaluation and performance monitoring processes.

Going Forward

Our Counselling and Family Services team is looking positively towards the New Year. We have forged a partnership with the City of Stonnington to offer family support from a community centre on a high-rise public housing estate in Prahran. Cabrini Health will fund this project.



Save the Date

CatholicCare's...



24 May 2012

Plaza Ballroom
191 Collins Street, Melbourne

TICKETS: \$200 per head (inc. GST)

Following the success of CatholicCare's 75th Anniversary Gala Ball which raised almost \$150,000, CatholicCare will now host the Heavenly Gala Ball which you are all invited to attend.

This is your exclusive opportunity to be part of this very special evening and raise urgently needed funds for families and individuals experiencing alcohol and other drug issues in our community.

You may even wish to organise a group of family members, colleagues or friends to attend (tables of 10).

An expression of interest form is below for your convenience. Please return to:
CatholicCare
PO Box 196, East Melbourne Vic 8002

Name _____

Address _____

Email _____

Contact No. _____

No. of tickets required _____

For further information please contact
Corporate Relations & Event Manager
Angela Paterno-Smith on 9926 5722

DEVELOPMENT AND FUNDRAISING AND CORPORATE SERVICES

Our Integral Support Network

Directors Ralph Roath and Tony Newton

CatholicCare acknowledges with appreciation the generosity of donors, friends and benefactors for their continued commitment to our mission.

Mainly through private donations and bequests, together with philanthropic Trust, Foundation, sponsorship and event income, we have been able to continue to provide the community with services that are either unfunded or only partially funded by government or other sources. These include programs such as our Refugee and Settlement Program, our Alcohol and Other Drug

Family Service and our local community Counselling Services for those living in socially and economically disadvantaged areas.

Total income increased in 2010/11 by 9.5 per cent to \$14.1 million. Gifted income for the 2010/2011 financial year was \$1.46 million, representing 10.4 per cent of CatholicCare's total income. Granted income from Commonwealth and State Government sources comprised the largest component of our income.

During 2010/11, CatholicCare spent \$14 million on program delivery and support. The chart shows the allocation of expenditure to major programs.

The loyalty of our donors and parishioners continues to inspire us in our commitment and is testimony that the work of CatholicCare to assist disadvantaged and vulnerable children, families and individuals, is seen as an important part of the mission of the Archdiocese of Melbourne.

Bequest income will become increasingly important to us in the years to come and will assist us to continue to help those in need, even in difficult financial times. We greatly appreciate our supporters considering CatholicCare when they are next updating their Will.

Contact Director Development and Fundraising
Ralph Roath on 9287 5529 to discuss.

